

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 72/2023

In the matter of:

Salamgir AlamComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Nishi Kant Ray, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 05th April, 2023

Date of Order: 06th April, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "Fire Safety Clearance Required". Complainant, pleading that respondent has not released new electricity connection with the reason "Fire Safety Clearance Required and dues exists, but complainant alleged that the said reason is absolutely wrong and no dues are pending against the premises. Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow

Debjhaan
Secretary
CGRF (BYPL)

Debjhaan *G* *V*

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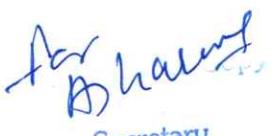
his application for new connection.

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 7531/1, Third Floor, Tel Mill Street Ram Nagar, Paharganj, Delhi-55 vide Request no. 8006061269 but respondent rejected his application for new connection on the pretext of Fire Safety Clearance Required (G+4 commercial) and dues exists, but no dues are pending against the premises. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly submitted that the complainant applied for fresh electricity connection at premises no. 7531/1, Third Floor, Tel Mill Street Ram Nagar, Paharganj, Delhi-55 vide Request no. 8006061269 and same was rejected an account of building height more than 15 meters and MCD Objection both of relocation, ceiling and that of unauthorized construction.
4. Case was put up for hearing on 05.04.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A ALVI)
MEMBER-CRM


(S.R. KHAN)
MEMBER-TECH


(P. S. SINGH)
CHAIRMAN


Secretary
CGRF (BYPL)